

6th July 2023

Dear parent/carer,

Support with broadband and phone costs

We hope that you are well.

Earlier this year, you may remember that we wrote to remind members of our school family that some children may be entitled to Free School Meals, which also brings with it other in-school benefits (to check eligibility, follow this link:

<https://www.staffordshire.gov.uk/Education/Educational-awards-benefits/FreeSchoolMeals/Apply-online.aspx>).

We also shared how we are a referral agency for the Cheadle Foodbank, which may help those families in need of a bit of short-term help with meals at home.

To continue to support a number of our wonderful families, we are pleased to signpost you towards the Ofcom website (see below) who are providing details of ways in which some families may be entitled to reduced prices for their broadband and phone.

Ofcom state:

“Social tariffs are cheaper broadband and phone packages for people claiming Universal Credit, Pension Credit and some other benefits. Some providers call them ‘essential’ or ‘basic’ broadband.

They’re delivered in the same way as normal packages, just at a lower price. Amid rising living costs, Ofcom is encouraging companies to offer social tariffs to help customers on low incomes.”

For further information, to check your eligibility, and to see if this is right for you, please follow the link below to the Ofcom website:

<https://www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/costs-and-billing/social-tariffs>

As always, if there is any way we can support your family, please do not hesitate to speak to a member of the team.

Kindest regards,

The Moorlands Primary Federation (TMPF) team

Bishop Rawle C.E. Primary, Dilhorne Endowed C.E. Primary, Great Wood Primary,
Hollinsclough C.E. Academy, Manifold C.E. Academy, St. Werburgh's C.E. Primary and The Valley Primary

